

| No. | Recommendation | Resp | Anticipated Completion Date/ Completion Date | Evidence of progress Presented to Committee on June 2017 | Assessment of progress June Categories 1-4 | Evidence of progress Presented to Committee on Dec 2017 | Assessment of progress Dec 17 Categories 1-4 |
|-----|--|---|--|--|--|---|--|
| 1 | a) Practices performing well on GP-led health checks for people with learning disabilities should share good practice with others in the Borough, and; | Clinical Commissioning Group (CCG) | Q4 16/17 | <p>Training provided by TEWV to GP Practices in Stockton, Billingham and Thornaby. All Practices bar 4 received training in 16/17 and one Practice has received training so far in 17/18.</p> <p>5 practices in Stockton have been identified with over 80% performance on conducting annual health checks and the Keeping Healthy Group are to consider how to evaluate this and spread any identified good practice.</p> | 2 | Training has now been received within all but 4 practices. | 2 |
| | b) Information on the role of Health Facilitators and other sources of support be circulated to all Practices and health providers | <p>Clinical Commissioning Group</p> <p>SBC Adult Services</p> | Q3 16/17 | <p>Information shared with all Practices. Further development work is being undertaken to produce a newsletter which will be distributed 4 times annually to all Practice Managers to remind them about the role of health facilitation.</p> <p>Annual Health Checks have been included in the draft care home specification. Contracts will be issued following appropriate procurement processes and monitoring of implementation carried out.</p> | 2 | <p>This is ongoing through the work of the Keeping Healthy Group and part of the work of the Enhanced Tees Community Learning Disability Service</p> <p>Health facilitators will be scheduled at the next provider forum on 24th January 2018 to discuss how they should work in partnership with Care Home and Home Care providers.</p> | 2 |

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| 2 | a) Health check uptake should be included in the performance monitoring processes of the Committee, and the Health and Wellbeing Board system; | CCG Democratic Services / Public Health | Annually. 15/16 end of year position to be provided. This will then be reported annually from May 2017. | Uptake performance information included in relevant performance reports on an annual basis. This is reported on RAIDR, and the 2017/18 CCG Workplan includes improved Healthcheck uptake as a priority area. The annual health check performance data will be included in future performance reports that are reported to the Health and Wellbeing Board. Annual health check information to be included in performance information presented to ASCH Committee as part of the annual Overview meetings. | 2 | Uptake performance information included in relevant performance reports on an annual basis. Interim information for the period 01.04.17 – 30.09.17 indicates that 27% of the eligible population has an Annual Health Check recorded The Health Check data is now reported to the Health and Wellbeing Board, via its Performance Report. This information is available to be included in the reporting to ASCH Committee. | 1 |
| | b) the CCG should take steps to address the gap in performance management activity, and | Clinical Commissioning Group | Annually. First report as 2.a) | Increased feedback from CCG to Practices on Healthcheck performance The CCG has developed a Sub Group as part of its Action Plan to increase the take up of Annual Health checks in the 2017/18 financial year this will feed into the Health and Wellbeing Board. Feedback received from practices has been used to re-develop the reporting | 2 | This continues to be an area for development that is taken forward as part of the Keeping Healthy Group and also through the day to day work of the Enhanced Community Learning Disabilities Service. Interim information for the period 01.04.17 – 30.09.17 | 2 |

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| | | | | <p>template which has improved response.</p> <p>The 2015-16 position was that 45% of the population with a learning disability received an annual health check.</p> <p>There has been a marked improvement observed in 2016-17 with 51% now receiving an annual health check.</p> <p>The CCG has developed a Sub Group as part of its Action Plan to increase the take up of Annual Health checks in the 2017/18 financial year this will feed into the Health and Wellbeing Board.</p> <p>The clinical locality lead addresses annual health check performance as part of his visits to practice.</p> <p>Further physical health and screening activity focused upon people with learning disabilities continues in parallel.</p> <p>This is summarised below:</p> <p>Flu Immunisation: In 2015-16 41% of the learning disability population received immunisation. In 2017 this was 44%.</p> <p>Cancer Screening There is a cancer action plan being rolled out across the area.</p> | | <p>indicates that</p> <p>47% of the eligible population has received breast screening in the last 3 years.</p> <p>23% of the eligible population has received cervical screening in the last 3/5 years.</p> <p>Only 9% of the eligible population has had flu immunisation in the period</p> <p>72% of the eligible population has received bowel screening in the period</p> | |

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| | | | | <p>Cervical Screening: In 2015-16 35% of those eligible had received screening. In 2017 this was 41%.</p> <p>Breast Screening: 46% of eligible females have received screening in the last three years.</p> <p>Bowel Screening: 69% of the eligible learning disability population have received screening in the last two years.</p> | | | |
| | c) Practices should be publicly identified in relation to their health check performance | Clinical Commissioning Group | Annually. First report as 2.a) | <p>Uptake performance information included in relevant performance reports and public identification of Practices and their performance in relation to Annual Health Checks will be considered.</p> <p>This is being taken forward by the Transforming Care Programme on a wider footprint.</p> | 2 | This continues to be an area for development that is taken forward as part of the Keeping Healthy Group | 2 |
| 3 | The new Hartlepool and Stockton-on-Tees (HaSH) GP Federation should work in partnership with its shareholders to make the uptake of the GP-led health checks an early focus of its performance improvement activity | Paul Williams, CEO, HaSH Federation | Review May 2017 | <p>Federation Strategy and Business Plan has been recently updated with a key focus on reducing healthcare inequalities, and this will be launched to members at our summer AGM.</p> <p>Federation is now running Extended Access clinics on behalf of General Practice, in the evenings and at weekends from Woodbridge Practice in</p> | 2 | TBC | |

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| | | | | <p>Ingleby Barwick and Tennant Street in Stockton. We believe this will improve access for patients who may need to be accompanied by a relative or carer. Phase 1 of this service began on 1st April and patients can book via their practice reception team.</p> <p>Phase 2 will involve specific clinics for priority areas and LD Healthchecks is one of the areas we are looking to develop. The extended access service gives us the opportunity to test and develop how we can better reach people who are currently not engaged, and LD is one of our first priorities.</p> <p>Federation appointed a Nurse Strategy lead mid-May and one of her aims is to get these clinics up and running.</p> | | | |
| 4 | Each Practice should have a named clinical lead for Learning Disabilities | Clinical Commissioning Group | June 2017 | <p>Analysis underway to identify clinical leads in all Practices. Feedback is awaited from some Practices.</p> <p>Clinical lead required to be in place at all Practices who will act as point of contact for ongoing initiatives.</p> | 3 | <p>Analysis underway to identify clinical leads in all Practices. Feedback is awaited from some Practices.</p> <p>Clinical lead required to be in place at all Practices who will act as point of contact for ongoing initiatives.</p> | 3 |

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| | | | | | | <p>on a regular basis.</p> <p>This will also link into the development of the 2018-21 Market Position Statement, (MPS) which, cognisant of the outcome of the work of Public Health and the LDPB, will influence future service design.</p> | |
| 7 | All relevant/frontline Council community based services should undertake Autism and Learning Disability customer awareness training | Corporate lead to be determined STEPS | TBC | <p>The Group is established and has identified objectives based on speaking out, self-advocacy, issues of importance to people with a Learning Disability and raising awareness of Learning Disabilities as a whole.</p> <p>Initial creative skills have been developed and will be utilised to deliver the original customer service training/raising awareness/improving accessibility objectives.</p> <p>STEPS is to link this work with self-advocacy, where the STEPs service currently facilitates effective representation for people with a Learning Disability, and also reflects their experiences. This will provide several opportunities for the group to be user-led and reflective of lived experiences of the Learning Disabled</p> | 2 | <p>Autism Awareness training is mandatory for all staff working in Adult Social Care and is also available to other appropriate staff in the wider authority. It is the responsibility of line managers to ensure that their staff undertake this training.</p> | 1 |

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| | | HR | April 2017 | <p>community in Stockton. The group will be supported by STEPs staff members who will manage an outcome focused action plan and will regularly monitor progress in meeting the group’s objectives to become a creative and representative training provider.</p> <p>Between October 2016 and March 2017, 9 courses were delivered to a total of 129 members of staff. These were primarily from the Library and Customer Services teams. Vacancies on the last course enabled it to be widened to all staff.</p> <p>This training programme has been concluded, HR are reviewing this year’s training requirements and will give consideration as to whether the training should be held again in future/opened up to other teams.</p> <p>Following on from the training sessions a range of developmental work has been undertaken in Libraries and Customer Services to support implementation. A digest of this work is available.</p> | 2 | <p>HR have completed the delivery of autism awareness training to frontline staff following the recommendation from the scrutiny review.</p> <p>Following positive feedback from the training and the recent approval by CMT of the Council’s Three Year Workforce Development Programme for 2018-21 (3yrs) it has been agreed to provide up to 4 sessions a year of Autism Awareness training for our employees (a max of 60 employees a year).</p> | 1 |

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| 8 | a) The Council should use its engagement with Public Transport Providers to highlight the needs of those with Learning Disabilities and/or Autism, and this work should include further improvements to accessibility (for example, building on the Fast Pass scheme operated in Yorkshire), and familiarisation visits. | Transport Providers with support from Learning Disability Partnership Board (LDPB) | TBC | <p>Initial discussion has taken place within the Your Life Your Choice Group (a sub-group of the Learning Disability Partnership Board). Although options were identified, there was however no groups identified to take part in a journey.</p> <p>This action will be explored again through the Stand Out Speak-Up sub group (a further sub-group of the LDPB), which is a new group established to consider issues important to people with a Learning Disability. This group will feed into the Your Life Your Choice Group and the LDPB.</p> <p>Information on how to complain about experiences using public transport services was discussed and distributed to the Your Life Your Choice group (a sub-group of the LDPB) for wider circulation to networks.</p> <p>Representatives from Arriva and Stagecoach attended a Stockton Carers event to demonstrate how the Apps work.</p> <p>This action is being progressed in collaboration with the Stand Out Speak Up Group to identify support for identifying 'champions' for independent travel.</p> | <p>3</p> <p>1</p> <p>1</p> <p>3</p> | <p>The Stand Out Speak Up sub group has discussed transport when there are specific issues raised by group members (for examples transport to SIRF or people are attending the Transport Forum).</p> <p>Transport has been identified as a key theme for the Learning Disability Partnership Board Plan.</p> <p>The Economic Growth and Development team have close links with public transport providers. Aviva and Stagecoach both offer journey assistance card schemes and they offer driver training in relation to disability awareness.</p> | 1 |

Progress Update – Review of Access to Services for People with Learning Disability and/or Autism

Appendix 1

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| | b) Committee supports the planned client engagement work by Adult Services to better understand the barriers to independent use of public transport | STEPS | November 2016 | STEPS is scoping the extent of the consultation which will be designed in collaboration, and outcomes and recommendations discussed and agreed by the Stand Out Speak Up and Your You're your Choice Group (both being sub-groups of the LDPB) before presentation to the LDPB. | 3 | <p>The Learning Disability Partnership Board (LDPB) will begin consulting with people, starting in January 2018, on the following themes:</p> <ul style="list-style-type: none"> • Care and support • Good Health • Being Safe • Housing • A good day • Family and relationships <p>This will form a plan for the Learning Disability Partnership.</p> | 1 |
| 9 | The support provided by DWP to people with Learning Disabilities and/or Autism in receipt of benefits, including Universal Credit, should be specifically monitored by People Committee as part of its ongoing Welfare Reform Monitoring work | <p>People Select Committee</p> <p>Business Support and Information/Welfare Rights</p> | Six Monthly | The Welfare Reform Monitoring report has continued to be discussed at six-monthly intervals by the People Select Committee (and Cabinet), and will contain specific information on this issue from Q4 2016-17 (next report scheduled for Cabinet on 12 July 2017). | 2 | These reports now contain reference to the work of the Adult Social Care and Health Committee, and will continue to be received by People Select Committee on an ongoing basis. | 1 |

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| 10 | a) Committee supports and encourages the work to further develop and raise awareness of the Safe Place Scheme, and | Teeswide Safeguarding Adults Board | September 2017 December 2017 | <p>A proposal was submitted and approved in September 2016 for the Teeswide Safeguarding Adults Board to take on the governance of the Safe Place scheme.</p> <p>Following this, the steering committee updated the Terms of Reference and Guidance for the scheme, which was further reported back to the Board in March 2017. Locations in Stockton-on-Tees have been renewed based on a newly agreed profile or criteria for the scheme, and evaluation visits have started to be delivered to ensure the scheme is working appropriately, and that support is being offered to staff/volunteers in these locations.</p> <p>The scheme is promoted on an ongoing basis through the Board’s website, social media accounts and newsletters, although more work is needed to improve the overall profile of the scheme. This will be helped as Middlesbrough Football Club is about to become a location, and, as such, they will help to improve awareness across the whole of Tees.</p> | 2 3 | <p>The scheme continues to be promoted as previously stated through the TSAB Newsletters, Annual Report, Social Media accounts and linked work through the Board’s Communication and Engagement Sub-Group.</p> <p>Safe Place Scheme locations are asked to help self-promote the scheme, which is being reinforced by every location receiving a letter/invitation to complete a self-audit between now and Jan 18.</p> <p>Middlesbrough Football Club has now (in November after some delays) joined the scheme along with Teesside Shopping Retail Park in Stockton-on-Tees early this year, is expected to help to increase the profile of the scheme.</p> | 2 |

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| | b) Committee supports work to promote the benefits of having an 'alert card' to indicate to services any particular individual needs that people may have. | LD PB Your Life Your Choice Group | End December 2017 | <p>It is noted that alert cards are not required at Safe Place venues. The Safe Place scheme has been reviewed and revised documentation made available to the Tees Safeguarding Adults Board.</p> <p>It is intended that this work is progressed through the Stockton Helps All and the Stand Out Speak Up groups, which are subgroups of the Learning Disability Partnership Board.</p> | <p>2</p> <p>3</p> | Alert cards are recognised however not essential and down to individual preference. | 1 |
| 12 | Awareness should be raised within the Council of the need for appropriate personal care and changing facilities for people with complex needs in order to improve access to more community based activities. This could be through inclusion in specifications for new developments or changes to existing buildings where appropriate and subject to funding availability. | LDPB | Meeting date to be determined | This action needs to be progressed with Economic Growth and Development. An initial enquiry has been made to determine the best person to support this going forward. | 3 | <p>Awareness has been raised following discussions with Economic Growth and Development services regarding changing places.</p> <p>Further discussions will take place to ensure that changing places are a consideration within developments and refurbishments.</p> <p>In line with the Partnership Board work improvements to community infrastructure will enable people with Learning Disabilities and/ or Autism to</p> | 1 |

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| | | | | | | access events and local attraction and be part of the community. | |

- 1 – Fully Achieved
- 2 – On Track
- 3 – Slipped
- 4 – Not Achieved